



Citizenship and
Immigration Canada

Citoyenneté et
Immigration Canada



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**Case Management
Branch**

May 3, 2011



Canada



CASE MANAGEMENT MANDATE

- Raison d'être of Case Management Branch (CMB)
 - Effective management of High Profile, complex, contentious & sensitive cases

- 5 Units
 - Case Review Immigration
 - Litigation Management



Case Review Immigration

- Provides support and advice on cases to senior management and the Minister of CIC
- Reviews and manages contentious, complex, high profile and sensitive immigration cases and provides guidance to CIC officers
- Collaborates with CIC /CBSA colleagues, and other government departments
- Communicates with clients, their counsel/agent (including non-paid representatives), and members of the general public on exceptional cases
- For case status, Temporary Resident Permit (TRP) or removal deferral requests, please contact the respective visa office, inland CIC office or CBSA office / Port of entry




How to Contact Case Review Immigration

Please contact us if:

- You have a case where there are exceptional circumstances (example: urgent protection cases)
- There is a case that may not have been appropriately dealt with by a CIC local office or visa office and where litigation is to be avoided
- If you notice a number of cases in which you believe there exists a pattern of concern.
- If you have not received a reply to your enquiries within 30 days of contacting a particular visa office.

E-mail: Case-Review-im-enquiry@cic.gc.ca

Fax: (613) 957-7235

- When referring a case to us please remember to submit a completed Use of Representative Form [IMM 5476] to safeguard the privacy of our clients
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Litigation Management (BCL)

- Acts as liaison between CIC and DOJ
- Provides instructions to DOJ
- Analyses litigation developments
- Types of Litigation
 - Visa litigation
 - Citizenship appeals
 - Inland litigation of national importance
 - Civil suits
 - International and Human Rights tribunals



Litigation Management (BCL)

- Provides advice and training to officers both inland and abroad
- Advice often based on jurisprudence or comments from the Court
- Suggests legislative, regulatory or administrative amendments